APPRECIATION

of Daneen M. Bielecki

WHEREAS, Daneen (Danni) M. Bielecki has served with great loyalty as an employee of Cuyahoga County Public Library since her hire on November 1, 1999, as a Branch Regional Clerk at the Parma-Ridge Branch; on March 29, 2015, her title changed to Branch Services Clerk; on October 21, 2013, she transferred to the Parma-Powers Branch, a position she held until her retirement on December 28, 2022; and,

WHEREAS, Danni assisted customers with enthusiasm and dedication for more than 23 years, serving the community of Parma and providing excellent customer service to all – whether answering the phone, checking out materials, patiently helping customers with account issues, helping with the fax/copiers or processing passports; and,

WHEREAS, Danni provided friendly customer service and had an excellent rapport with all the Parma-Powers Branch customers, including many regulars. Danni liked to stay busy by maintaining the bulletin board, processing SearchOhio deliveries and helping customers at the drive-up window. Danni worked collaboratively alongside coworkers and was always willing to help wherever she was needed; and,

WHEREAS, Danni always had a smile for everyone she met, coworkers and customers alike. She looked on the bright side of situations and was always a positive light in the lives of all she served at the Parma-Powers Branch. Danni always exceeded expectations.

NOW, THEREFORE, BE IT RESOLVED that the Board of Library Trustees records its appreciation to Daneen M. Bielecki for all the years of service she has rendered to the Library and the public and extends to her all good wishes for a happy, healthy and rewarding life.

Dean E. DePiero, President
Board of Trustees
Cuyahoga County Public Library
Date: January 24, 2023
APPRECIATION

RESOLUTION

of Mary DiPadova

WHEREAS, Mary DiPadova has served with great loyalty as an employee of Cuyahoga County Public Library since her hire on May 3, 1999, as Branch Regional Clerk Substitute at the Parma Regional Branch; on October 18, 1999, she was hired as Branch Regional Clerk at the Parma-Snow Branch; on March 29, 2015, her title changed to Branch Services Clerk, a position she held until her retirement on December 31, 2022; and,

WHEREAS, she excelled in customer service, and her ability to create a wonderful rapport with co-workers and customers was unmatched thanks to her infectious laughter and positive attitude. Her laughter was so memorable that customers looked forward to seeing her when they visited. She was one of the most caring individuals you will ever meet; and,

WHEREAS, she displayed great organizational skills, attention to detail, good judgment and a strong work ethic. She was a team player who went out of her way to make everyone feel welcome and supported; and,

WHEREAS, she always maintained a positive attitude no matter what challenges she faced. She was known for keeping everyone in her prayers and always wanted the best for everyone she worked with and helped.

NOW, THEREFORE, BE IT RESOLVED that the Board of Library Trustees records its appreciation to Mary DiPadova for all the years of service she has rendered to the Library and the public and extends to her all good wishes for a happy, healthy and rewarding life.

Dean E. DePiero, President
Board of Trustees
Cuyahoga County Public Library
Date: January 24, 2023
APPRECIATION
OF Iris Garsteck

WHEREAS, Iris Garsteck has served with great loyalty as an employee of Cuyahoga County Public Library since her hire on August 26, 1996, as a Non-Bargaining Unit Page at the Brook Park Branch; on March 9, 1998, she transferred to a Bargaining Unit Page; on May 3, 1999, she added the role of Branch Regional Clerk Substitute; on May 22, 2000, she transferred to a Branch Services Clerk at the Parma Heights Branch, a position she held until her retirement on December 31, 2022; and,

WHEREAS, Iris was cheerful and kind to all customers and staff she encountered, with a demeanor that co-workers described as making everyone feel welcome. She had a good-natured, mischievous sense of humor that contrasted with her gentle mannerisms; and,

WHEREAS, Iris was a patient listener, levelheaded and able to remain calm in any situation. She greeted challenges and change with thoughtfulness, composure and a smile. Her creativity and dedication to her work were evident in all she did and, along with her warm and caring nature, brightened the workplace; and,

WHEREAS, Iris was reliable, generous and always thinking of others. She was the branch’s unofficial “sunshine committee,” reaching out to colleagues past and present, listening to and empathizing with customers, and greeting all visitors with friendliness and cheer.

NOW, THEREFORE, BE IT RESOLVED
that the Board of Library Trustees records its appreciation to Iris Garsteck for all the years of service she has rendered to the Library and the public and extends to her all good wishes for a happy, healthy and rewarding life.

Dean E. DePiero, President
Board of Trustees
Cuyahoga County Public Library
Date: January 24, 2023
RESOLUTION OF APPRECIATION of Jeanne Hertzel

WHEREAS, Jeanne Hertzel has served with great loyalty as an employee of Cuyahoga County Public Library since her hire on May 1, 1995, as a Branch Regional Clerk at the Bay Village Branch; on July 30, 1995, she added the role of Public Services Assistant Substitute; on December 18, 1995, she transferred to a Public Service Assistant I – Children's at the Parma-Snow Branch; on March 29, 2015, her title changed to Branch Services Assistant I, a position she held until her retirement on December 31, 2022; and,

WHEREAS, she dedicated many years to serving the families of Cuyahoga County, especially Parma, providing storytimes and creative programming to children of all ages. For many years Jeanne presented exceptionally fun and educational preschool and family storytimes and enjoyed watching her storytime friends grow up into independent readers who she could help find the “right” book; and,

WHEREAS, Jeanne provided excellent customer service to all ages. Whether speedily answering a phone call for the adult desk, setting up intricate Kindergarten Club programs, creating borrowable tutor boxes for kids in need of that random colored pencil or glue stick, or patiently welcoming new or intimidated library users, helping customers was a core value and a strength for Jeanne; and,

WHEREAS, always willing to lend a helping hand, Jeanne worked well with all age levels, frequently assisting co-workers with P.A.L.S. (Programs for All Lives) initiatives and programming, pitching in with school-age offerings and storytimes of all sorts, and leading Kindergarten Club efforts for many years in ways that will have a lasting impact on both individual kids and our society.

NOW, THEREFORE, BE IT RESOLVED that the Board of Library Trustees records its appreciation to Jeanne Hertzel for all the years of service she has rendered to the Library and the public and extends to her all good wishes for a happy, healthy and rewarding life.

Dean E. DePiero, President
Board of Trustees
Cuyahoga County Public Library
Date: January 24, 2023
WHEREAS, Joan Pacholewski has served with great loyalty as an employee of Cuyahoga County Public Library since her hire on April 14, 2003, as a Non-Bargaining Unit Page at the Gates Milles Branch, a position she held until her retirement on December 30, 2022; and,

WHEREAS, Joan was a swift shifter, an eager organizer and a kind colleague who spoiled her co-workers with homemade baked goods and a chipper demeanor. Joan was proud to know the branch like the back of her hand; and,

WHEREAS, Joan enthusiastically assisted her co-workers in the interests of the branch and for the benefit of customers. She worked hard to keep the shelves presentable, an asset in such a small branch; and,

WHEREAS, she was an avid reader and was always on the lookout for new cookbooks. She was welcoming to customers and always had a story to tell.

NOW, THEREFORE, BE IT RESOLVED that the Board of Library Trustees records its appreciation to Joan Pacholewski for all the years of service she has rendered to the Library and the public and extends to her all good wishes for a happy, healthy and rewarding life.

Dean E. DePiero, President
Board of Trustees
Cuyahoga County Public Library
Date: January 24, 2023
of Catherine Schultis

WHEREAS, Catherine Schultis has served with great loyalty as an employee of Cuyahoga County Public Library since her hire on December 21, 1992, as a Public Service Assistant I at the Bay Village Branch; on August 8, 1998, she transferred to Public Service Assistant II; on August 9, 1999, she was promoted to Public Service Librarian I; on June 4, 2001, she was promoted to Public Services Librarian II; on March 7, 2005, she was promoted to Public Services Librarian III Regional Children’s Services Manager at the Fairview Park Branch; on October 30, 2006, she was promoted to Branch Manager at the Brecksville Branch; on March 18, 2013, she became the Branch Manager over both the Brecksville and Independence branches; on April 14, 2014, she transferred as the Branch Manager to the Solon Branch; on March 11, 2019, she became the Branch Manager of the Berea Branch; on September 6, 2022, she became the Branch Manager over both the Berea and Olmsted Falls branches, a position she held until her retirement on December 31, 2022; and;

WHEREAS, she was a calm, confident, capable leader with a strong work ethic and a passion for libraries and the communities she served. She worked to initiate new partnerships and contacts in her communities and was an excellent representative of the Library. She was active in all local chamber of commerce organizations. She spoke at Rotary events, attended city council meetings, met with superintendents and principals, and worked tirelessly with all the Friends of the Library groups. She was the ambassador of the Library for her communities and was welcoming and gracious to all; and,

WHEREAS, she excelled at customer service and developed a strong rapport with customers, staff and colleagues. She was the first to offer a helping hand to a fellow manager or staff member. Her warm, caring and friendly nature made customers and colleagues gravitate to her, and she always had a kind word and smile for everyone she encountered; and,

WHEREAS, she was a quick and efficient adapter of any new initiatives, and she helped coach staff through the many new processes implemented. She was a strong proponent of staff training and education and worked as an unofficial mentor for years before officially becoming part of the mentoring program. She was dedicated to the library profession and to Cuyahoga County Public Library, and she took pride in her work and in her relationships with staff, customers and colleagues.

NOW, THEREFORE, BE IT RESOLVED that the Board of Library Trustees records its appreciation to Catherine Schultis for all the years of service she has rendered to the Library and the public and extends to her all good wishes for a happy, healthy and rewarding life.

Dean E. DePiero, President
Board of Trustees
Cuyahoga County Public Library
Date: January 24, 2023
of Ramona Thurmond

WHEREAS, Ramona Thurmond has served with great loyalty as an employee of Cuyahoga County Public Library since her hire on August 7, 2000, as a Branch Regional Clerk at the South Euclid-Lyndhurst Branch; on March 29, 2015, her title changed to Branch Services Clerk, a position she held until her retirement on December 31, 2022; and,

WHEREAS, Ramona has been a wonderful first face of the branch and last person to wish customers well as they leave. Her cheerful smile and friendly greeting made so many people smile. She is hard working and efficient, not liking to leave work unfinished and always looking for tasks to complete; and,

WHEREAS, Ramona has been a mentor to new staff, helping them out when they become overwhelmed and guiding them when they can’t remember what to do next. Ramona is well-known and liked by her colleagues systemwide. Many customers enjoy stopping to chat with her; and,

WHEREAS, Ramona has been the South Euclid-Lyndhurst Branch professional announcer, promoting programs and informing customers of upcoming events, and she was invited to introduce Wayne Dawson at a recent talk at the branch. She is the only person to successfully threaten a computer to make it work.

NOW, THEREFORE, BE IT RESOLVED that the Board of Library Trustees records its appreciation to Ramona Thurmond for all the years of service she has rendered to the Library and the public and extends to her all good wishes for a happy, healthy and rewarding life.

Dean E. DePiero, President
Board of Trustees
Cuyahoga County Public Library
Date: January 24, 2023
LOOKING FORWARD TO ANOTHER BUSY YEAR

I am so proud of how much we accomplished at Cuyahoga County Public Library (CCPL) in 2022. We adopted a new strategic plan and vision, opened a beautiful new branch in Bay Village, celebrated our 100th birthday, and adopted a new Facilities Master Plan (FMP) that will provide the roadmap for our next 10 years of capital improvements. On top of all of that, it was around this time last year that our Board of Trustees approved a new policy to eliminate daily overdue fines and forgive all existing fines and fees to give everyone a fresh start heading into CCPL’s second century of service to the community.

Two thousand twenty-two will be hard to top, but this year promises to be action-packed. We have several big initiatives and capital improvements in the works. At the top of the list is the construction of a new branch in Brooklyn. We plan to break ground for the new Brooklyn Branch this spring on Memphis Avenue at what is currently the site of Brooklyn City Hall. The new 25,000-square-foot branch will include an Innovation Center, an interactive children’s area, community meeting spaces, and a Pearson Vue testing center where adult learners can take the GED® test or certification tests for careers in healthcare and transportation. We anticipate a grand opening celebration in the spring of 2024. CCPL’s existing Brooklyn Branch will remain open while the new building is under construction.

Other exciting capital improvements to look forward to this year include the addition of Innovation Centers at our Fairview Park, Solon and Warrensville Heights branches, the addition of a drive-up window at the Maple Heights Branch, and a renovation of the teen space at our North Olmsted Branch.

CCPL is also proud to collaborate with The City Club of Cleveland, Playhouse Square, and the other library systems in the county on One Community Reads, an initiative that seeks to engage the community in conversation about important social issues. The book at the center of this year’s One Community Reads project is Invisible Child: Poverty, Survival and Hope in an American City by New York Times investigative journalist Andrea Elliott. It’s a powerful true story that examines the impact of inequality and structural racism through the experiences of an amazing, resilient girl growing up in poverty in New York. By engaging our community to read and discuss Invisible Child, CCPL and its partners seek to drive important conversations about inequality and racism right here in Cuyahoga County. A variety of related public programs will be held throughout the county, culminating in a visit from Andrea Elliott on March 6 at the Mimi Ohio Theatre, made possible by the generous support of The Center for Community Solutions and KeyBank.

More information about the One Community Reads project and upcoming programs is available now at onecommunityreads.org. I hope you will join the discussion.
Social Media

Facebook Fans: 36,249
Instagram Followers: 6,774
Twitter Followers: 11,356

Thank you, Matt of @CuyahogaLib for providing a wonderful orientation to the Bay branch’s Innovation Center for the @BaySchoolsOH K-12 library/media staff! We can’t wait to test our skills on your amazing equipment! #BeProudToBeBay
@iReyn, Jan 5, 2023

Families with kids ages 3-5 are invited to @CuyahogaLib for Adapted Storytime on 1/14 at 11 AM at the Middleburg Heights Branch. Kids with varying learning styles can learn together in a safe, supportive space.
@Cuyahoga_DD, Jan 4, 2023

Find out more about the benefits of rooftop solar! The #CuyahogaCounty Solar Co-op is having an information session 6pm Thursday, Jan 12, 2023 at @CuyahogaLib Middleburg Heights. Membership in the co-op is free with no obligation.
@CuyahogaCounty, Jan 4, 2023

Congratulations to @LauraDeMarcoCle — her book “Cleveland: Then and Now” was one of the most-borrowed books last year @CuyahogaLib.
@clevelandbooks (Gray & Company, Publishers), Jan 3, 2023

System Highlights

The Solon Branch hosted a lively crowd of 43 on December 21 for a preschool science and art program exploring colors. Color Lab, presented by BSA I Jen Johnson, featured color-blending science experiments, toys, and art projects inspired by famous abstract artists.

Tweeners came out for Video Game Playtesters at the Parma Heights Branch, a program where each attendee had a chance to play Luigi’s Mansion 3 and then critically discuss the game. The 10 attendees worked really well together, sharing the controllers and giving advice about how to play the game and progress further into the game.

Five hundred customers visited the Parma-Powers Branch during Parma City’s annual Frosty’s Fest on December 3. Branch Manager Holly Camino offered two winter-themed family storytimes with an attendance of 47. Children completed a “Build a Snowman Scavenger Hunt” and earned an activity bag. Youth staff also handed out free books for kids and there were holiday Take and Make crafts for teens and adults. The Digital Navigator van was a big success as customers came by to check out our newest addition to CCPL outreach. With the long lines to get into the senior center, many families decided to visit the library and participate in the activities available. Sunshine and not-too-frigid temperatures made for a perfect winter day out for families in Parma.

On December 27, Garfield Heights Branch Teen Librarian Jen DeLuke facilitated a “Street Art 101” program with the help of Mentor/Monitors Isaiah Alums and Chris Williams. Twenty-Five teens learned about famous graffiti artists like Banksy and abstract artists who began by creating street art like Basquiat while adding their own original works of art to complete a new mural outside of the Teen Room.

Twilight Tales brought 26 people to the Brecksville Branch on December 7. A moon theme guided the stories, rhymes, and songs led by BSA II Lynne White. After the lights were dimmed in the room, the youth loved shining mini finger-lights to the tune of Twinkle, Twinkle Little Star. The program also concluded with a craft—making moonscapes! This experience provided an interesting sensory element as the youth crinkled aluminum foil and then opened it back up to make the surface of the moon. Star stickers, glitter glue and crayons were used to decorate a night sky.

The Independence Branch hosted local author/illustrator Betsy Snyder for a special bedtime story/craft/book signing program on December 13. Children’s BSL II Kathy Roach worked with the author to plan a fun, interactive story time for children, who were encouraged to wear their jammies and bring their favorite stuffies. Fifty children and adults enjoyed listening to Betsy read her new book, Alphabedtime, where she pointed out details she incorporated into her illustrations.
Well deserved. Congratulations to Tracy Strobel for her leadership of the Cuyahoga County Public Library and service to our community. @CuyahogaLib
@Marnecheck, Dec 29, 2022

I only read one of @CuyahogaLib’s most popular books of 2022. Not sure if that means I’m a hipster or weird. (the book was “I’m Glad My Mom Died” by Jennette McCurdy)
@EdRevelator34, Dec 29, 2022

It has been a busy week, so I forgot to thank @CuyahogaLib for all the assistance with getting our new #passports which we received last Monday. The librarian was trained to make the process easy!
@sos_jr, Dec 23, 2022

The Ohio Dept. Education has awarded $5 million to libraries across Ohio to expand learning opportunities for students. This list includes the following ULC libraries: @Cleveland_PL, @columbuslibrary, @CuyahogaLib, @Daytonlibrary, @PLYMC & @StarkLibrary.
@UrbanLibCouncil, Dec 20, 2022

YES!!! I’ve finalized my @bookriot #ReadHarderChallenge2023 list! I only had to purchase ONE book! I own a few of these and the vast majority are coming from @cuyahogalib!
@PattyMarvel, Dec 18, 2022

Ended the night with a little VCarve and Shopbot @CuyahogaLib Parma Snow Branch. Little present in the making. Font testing tonight.
@Leah440B, Dec 14, 2022

System Highlights

The Bedford Branch Engineering Hour had nearly a full house on December 15 for more exploration with LEGOs. The 12 youth attendees used only their ingenuity to build, as they listened to music and chatted about their amazing creations.

On December 12, 67 customers had a holly jolly holiday as the Cleveland Fleaharmonic Ukulele Ensemble shared merry singalongs during The Cleveland Fleaharmonic Holiday Yule-kulele Extravaganza at the North Royalton Branch.

Youth staff incorporated Innovation Center technology into several programs at the Bay Village Branch this month. On December 6, BSL I Jean Cottrill, partnered with BSA I Gina Gerrity to present a maker program for tweens. Three tweens drew their original design using Procreate on iPads, printed it on sublimation paper and then heat-pressed it onto magnets. Children’s Supervisor Sarah Polace and Cottrill next led a program where participants made an ornament that was cut using the laser engraver and lastly, BSA I Peg Tomek pre-cut stickers on the Roland to use during the Gingerbread House program. The Innovation Center was hopping throughout the month of December!

On December 21, BSA Sarah Markovich facilitated a brand new winter program, “Celebrations of Light”, that is destined to become a mainstay in years to come. The 23 attendees at Brooklyn Branch engaged in five different activities based on multicultural celebrations of the Winter Solstice; one caregiver in attendance emailed BSL II Alex Ward with the following praise: “As a parent I appreciated the multicultural awareness of the program. We will use the crafts we made in future teaching moments about world cultures and holidays. I appreciated it was a school age program.”

The Centers of Ohio organized a collaborative library outreach visit at Brook Park Branch, with a Snowy Winter theme. In all, 20 kids, including older siblings, and 17 adults attended—almost all dressed in jammies! Miss Michelle presented storyline and had three different crafts the kids could do, as well as coloring sheets and games the families could play. Organizing case manager Andrea Luca said this was the highest attended event they’ve done!

The Strongsville Branch Teen Department held a tote bag sewing program on December 15. Five enthusiastic teens attended. They learned some basic sewing skills and were excited to make their own tote bag. Some planned on giving their creation as a gift.
System Highlights

It's been a long time since Santa's sleigh has been updated! Kids in grades 1-5 from Olmsted Falls worked on designing and engineering sleighs with new features for Santa's safety and convenience using Zoob building pieces at the Olmsted Falls Branch. A GPS, robotic arms to drop the gifts, a safety bar across the front and added space for toys were some of the features our student engineers came up with. 12 participated. This program was repeated at the Berea Branch with 13 in attendance.

The Berea Branch held a “Holiday Decoupage” program on December 8, presented by BSA II Sherri Parojcic. Sixteen people attended, eager to learn and experiment with different types of paper scraps, including magazine images, old book pages, sheet music, and tissue paper to cover and enhance papier mache boxes and wooden coasters. A mother and daughter who attended together brought papers they had saved from a trip to London, wanting to use them to make something special.

Children's staff at the Middleburg Heights Branch spent the week of December 12 visiting K-4 students at Big Creek Elementary. BSA II Lisa Wurch, BSA II Kelly Bickley, and Children’s Supervisor Rebecca Price-Donahue book talked titles from the Library’s Great Books for Kids list with over 500 students throughout the week! That Friday afternoon, an excited first grader came in with his mother eager to get his hands on Deborah Underwood’s XO, Exoplanet, a book talk title he couldn’t wait to read!

Seven 3rd-5th graders and their parents joined Children's Supervisor Anna Heinz and BSA I Shawna Gorby at the North Olmsted Branch to explore the CASEL core concepts of social awareness and relationship skills. Last month, the group decided to create care packages for seniors living in a local nursing home as a service project. Donations of colored pencils, coloring books, shawls and craft kits were collected, and the students and their parents worked together with Heinz, Gorby, and BSL Supervisor Kathy Rak to assemble and wrap care packages. With the facility’s activities director, Heinz visited O'Neill Healthcare’s Memory Care Unit and delivered the packages to 20 residents on December 15, dressed in full elf attire! On December 3, nine people attended the Fairview Park Branch’s “DIY Holiday Mug” program presented by BSA II Clara Ballado and BSA I Karen Kraus. The nine attendees created a beautiful, candy-filled gift mug to take home for themselves or to give as gifts.

On December 27, the Warrensville Heights Branch partnered with Phi Delta Kappa teacher’s sorority and the National Council of Negro Women to celebrate the second day of Kwanzaa - Kujichagulia (a Swahili phrase meaning self-determination). Branch Manager Ali Boyd gave the keynote speech for a combined in-person and virtual crowd of 124!
Maple Heights Branch Manager Deva Walker attended the Maple Heights community council meeting and the community meeting. Mayor Blackwell let Maple Heights know that the Storybook Trail grant was approved to be built. The Storybook Trail will be created in Stafford Park. CCPL Chief Executive Officer Tracy Strobel, Operations Director Scott Morgan and Marketing Director Hallie Rich suggested various authors and contacts for digital permissions in June. Rich, Assistant Marketing Director Rob Rua and Walker obtained digital book permissions for the grant.

Mayfield/Richmond Heights Branch BSL Generalist Mike Karaffa led seven customers in a maker program using resources in the Mayfield Branch Innovation Center to create custom holiday ornaments with personal photos on December 14. Patrons learned the proper techniques and procedures for how to use the Sublimation Printer, including the different types of materials they can use, how to use the computer software, and the Heat Press. All patrons said they are excited to use the machines on their own in the future and left happy with their personalized holiday ornaments.

Ten library customers attended the Richmond Heights Branch Maker Night – Architectural Ornament program on December 15. BSA Ramon Alvarez led the attendees through steps to build an internally illuminated architectural model using components created by the MAY Branch 3D printer and the Cricut machine. All the attendees gave positive evaluations of the program, with one stating they wanted to attend “more programs like this.” Another attendee stated: “Wonderful ornament. Great instruction.”

Five attendees met for the “Tuesday Evening Book Discussion” to discuss The Night She Disappeared, a mystery by Lisa Jewell at the Gates Mills Branch on December 13. Participants were divided over the author’s use of alternating chapters to tell the story over two years. Some liked the nonlinear story, while others felt the author used the alternating timeline as a crutch to create suspense.

A frequent Chagrin Falls Branch customer needed to identify a certain song played on WCLV on a certain date in November. Between his notes and BSA Carolyn Princic’s research, they were able to identify the song and its album! Princic ordered one copy for him and one for herself. The customer was having a tough time due to a recent hospital stay and hearing this song on WCLV his first night home lifted his spirits. He had tried on his own for weeks to identify the song and finally turned to the library for help. He now can recreate that feeling by listening to the song at home.

On December 11, Beachwood Branch Manager Amia Wheatley attended “Holiday Happiness: A Multicultural Celebration” at the Maltz Museum. She brought a snowflake craft created by the Children’s staff, and children’s books with a variety of winter holidays for the children to read after the performances. There were performances celebrating, Jewish, Christian, and Muslim faiths, Kwanzaa, and kindness. Approximately 60 children and parents/guardians were in attendance.

Some afterschool teens at the Orange Branch were looking at the new picture books and talking about how they used to come to storytimes when they were younger. They decided to use one of the books to run their own impromptu storytime at the branch in between display shelves.

In early December, a gentleman who was experiencing homelessness was kindly assisted by the staff at the South Euclid-Lyndhurst Branch with resources such as a bus pass and Nutri-Grain bars. Adult Supervisor Leslie Banks then used information she obtained from the recent mental health trainings to connect him with a mobile outreach social worker. CCPL’s new Social Work Manager Bryanta Spencer also coordinated with South Euclid-Lyndhurst staff and met with the customer. She provided him information on resources as well as supplies including socks, food and hand warmers. In mid-December, University Heights police also became involved separately and relocated the customer from sleeping in a park to a safer shelter. In the words of South Euclid-Lyndhurst Branch manager, Steve Haynie:

“This example of kindness and concern for a customer who is facing challenges is a triumph of the various facets of the best that CCPL has to offer: Mental Health training, library policies that enable and empower branches to offer whatever they can to people in need and staff members willing to work as a team to uphold the twin spirits of service and generosity for which public libraries have come to be known.”
Visits | December 2022

Year to Date

Year-over-Year Growth

Monthly
**Year to Date** Total Circulation

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<tr>
<th>Year to Date</th>
<th>Total Circulation</th>
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<td>2022</td>
<td>9,429,380</td>
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<td>2023</td>
<td>10,545,289</td>
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<td>2024</td>
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**Monthly** Total Circulation

- Physical
- Renewals
- Digital

**Year to Date** Digital Circulation

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<th>Year to Date</th>
<th>Digital Circulation</th>
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<td>2023</td>
<td>3,255,248</td>
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<tr>
<td>2024</td>
<td>3,533,736</td>
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</table>

**Year-over-Year Growth** Total Circulation

- Digital Circulation
- Year-over-Year Growth

<table>
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<tr>
<th>Year-over-Year Growth</th>
<th>Total Circulation</th>
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<td>16%</td>
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<tr>
<td>2023</td>
<td>4%</td>
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<tr>
<td>2024</td>
<td>9%</td>
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Computer Use | December 2022

Year to Date

![Bar chart showing computer usage and year-over-year growth]

Monthly

![Column chart showing total session length by month]

Public Computer VS. WiFi Usage

![Column chart comparing computer and WiFi usage by month]
Year to Date Programs Offered

Year to Date Program Attendance

Monthly Program Attendance

Average Program Attendance